



**PORTABLE**  
LONG SERVICE  
LEAVE

# Customer Complaints Report

1 July 2023 to 30 June 2024

## Customer Complaints

Building and Construction Industry (Portable Long Service Leave) Act 1991

1 July 2023 – 30 June 2024

Number of complaints received by QLeave	Number of complaints received that resulting in further action	Number of complaints received that resulted in no further action
12	3	9

## Customer Complaints

Contract Cleaning Industry (Portable Long Service Leave) Act 2005

1 July 2023 – 30 June 2024

Number of complaints received by QLeave	Number of complaints received that resulting in further action	Number of complaints received that resulted in no further action
0	0	0

## Customer Complaints

Community Services Industry (Portable Long Service Leave) Act 2020

1 July 2023 – 30 June 2024

Number of complaints received by QLeave	Number of complaints received that resulting in further action	Number of complaints received that resulted in no further action
3	3	0